

Reliance Globalcom Security Services - Managed Firewall

Keeping your business secure at all times

In today's international business environment ensuring business continuity and consistent secure delivery of sensitive data to an increasingly geographically diverse workforce is a key concern for CIOs of multi-national enterprises.

The fact that traffic volumes and application complexity are constantly increasing, add to the challenge of achieving security and service assurance.

Meeting these requirements can only be realised by securing your corporate data and intellectual property from external threats and network attacks. As the sophistication of these threats evolve as quickly as the solutions to protect against them, you need a proven leader in the provision of Managed Security services to ensure your business critical data and processes are truly secure.

Reliance Globalcom's Managed Firewall Service reduces the burden on your in-house IT team, reducing time spent on addressing security issues, freeing these resources to focus on strategic initiatives that aligns your key business goals.

Protecting your data

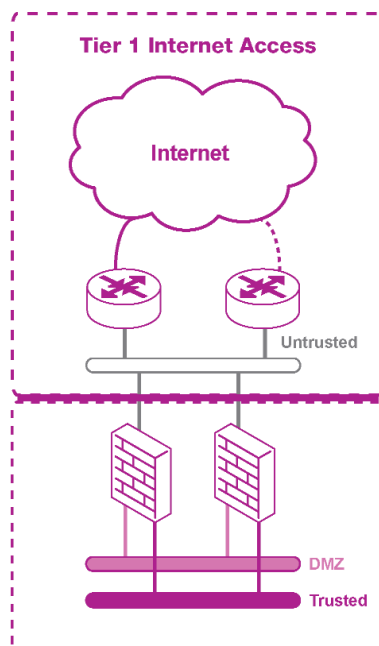
Reliance Globalcom recognises that every organisation has different challenges dependent on the type of technologies, geographic network architecture and business processes in place. In addition, the need to service a dynamic operation with support for mobility and remote access amplify the need for a globally consistent security service tailored to meet the demands of the individual business.

Reliance Globalcom works with you to refine security policies and processes to proactively identify vulnerabilities and prioritise threats across your enterprise, which results in better visibility, enhanced security, and reduced risk.

Service Overview

Firewalls are used to control the flow of data between both Wide Area and Local Area Networks, and more commonly between a company's private network and the public internet. They represent the first line of defense when ensuring the confidentiality, availability and integrity of a customer's network.

Reliance Globalcom has designed the product to provide optimum security cover for your enterprise, with proactive monitoring to deliver an immediate response to any security threats in today's volatile environment.



Benefits

- Pro-active responsiveness to the evolving network security threats that put your organisation at risk
- Immediate and direct access to security experts and best practices
- Protection of your business and expansion of productivity
- Reductions to security administration overheads
- Economical to deploy and operate
- Future-proof scalability via compatibility with all current and future WAN technologies

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The Managed Firewall service feature set includes:

- Security Rules Definition and Analysis
- System Procurement
- Installation, Configuration and Maintenance
- Monitoring & Incident Management
- Security Incident Event Management
- Change Management
- Service Reporting

Reliance Globalcom's Managed Firewall Service is provided on best in class Juniper devices, a recognised leader in firewall technology. Other firewall technologies and devices can be supported on an individual case basis.

Reliance Globalcom also provides access to Juniper NSM (Network and Security Manager) as standard. This powerful tool is capable of creating custom reports and inventory for all devices under management.

Comprehensive SLA

- Comprehensive SLA and 24/7 monitoring capability
- Flexible support plans to meet site specific needs
- Access to Network and Security Manager tool
- Event Monitoring, logging and reporting, Performance monitoring

Features

- Supply, Installation, Management and Control of all aspects of firewall services
- Log and alert monitoring and historical trend reporting
- Global 24/7 Management and Monitoring by experienced security engineers, from high availability Security Operations Centre
- Global security policy management tools
- Risk Correlation of Threat, Vulnerability and Customer Assets
- Advanced Security Features, event monitoring and reporting
- Flexible service options providing solutions for different site types and requirements
- Flexible architectures to meet desired levels of resiliency and redundancy

Firewall Model	Managed Firewall Solution		
	Bronze	Silver	Gold
Juniper Netscreen SSG 5	✓		
Juniper Netscreen SSG 20	✓		
Juniper Netscreen SSG 140	✓	✓	
Juniper Netscreen SSG 320		✓	✓
Juniper Netscreen SSG 350		✓	✓
Juniper Netscreen SSG 520M		✓	✓
Juniper Netscreen SSG 550M			✓

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