

# Reliance Globalcom Capacity Services

## Service Overview

Reliance Globalcom's Capacity Service (CS) is a traditional network unprotected transport service that conforms to local regulatory laws and policies in all countries. Local operating and regulatory conditions vary significantly between telecommunications markets globally, and it can be complex for organizations that do not have local resources or experience of operating in these locations to establish partner relationships and connectivity. Reliance

Globalcom's Capacity Service provides a solution to this, facilitating connectivity between operators and customer premises on opposite sides of the globe.

Reliance Globalcom's portfolio of transmission services provides the foundations underpinning the networks of many of the world's largest and best-known communications companies.

## Global Access

Capacity Service is available from any transmission node on the Reliance Globalcom global network and at a range of speeds, from 1.5 Mbps up to 10 Gbps (subject to location). Service is provided on a half-channel or full-channel basis to submarine cable landing stations or to city points of presence (PoPs). Tailored solutions and extension into other off-net countries is possible subject to feasibility. For access to regulated markets where

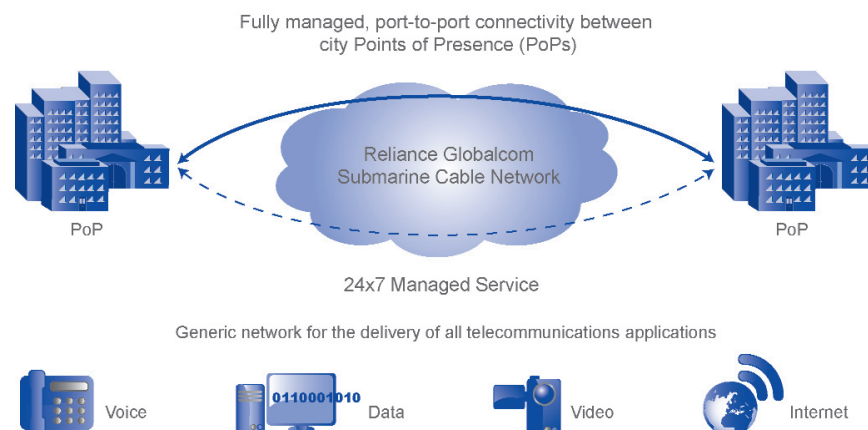
only half-channel circuits are permitted, Reliance Globalcom provides clear guidance on rules relating to the termination of the connection and traffic at the far-end, and facilitates introductions with the resident incumbent operator.

Capacity Service is a traditional transmission service for carriers and other major operators:

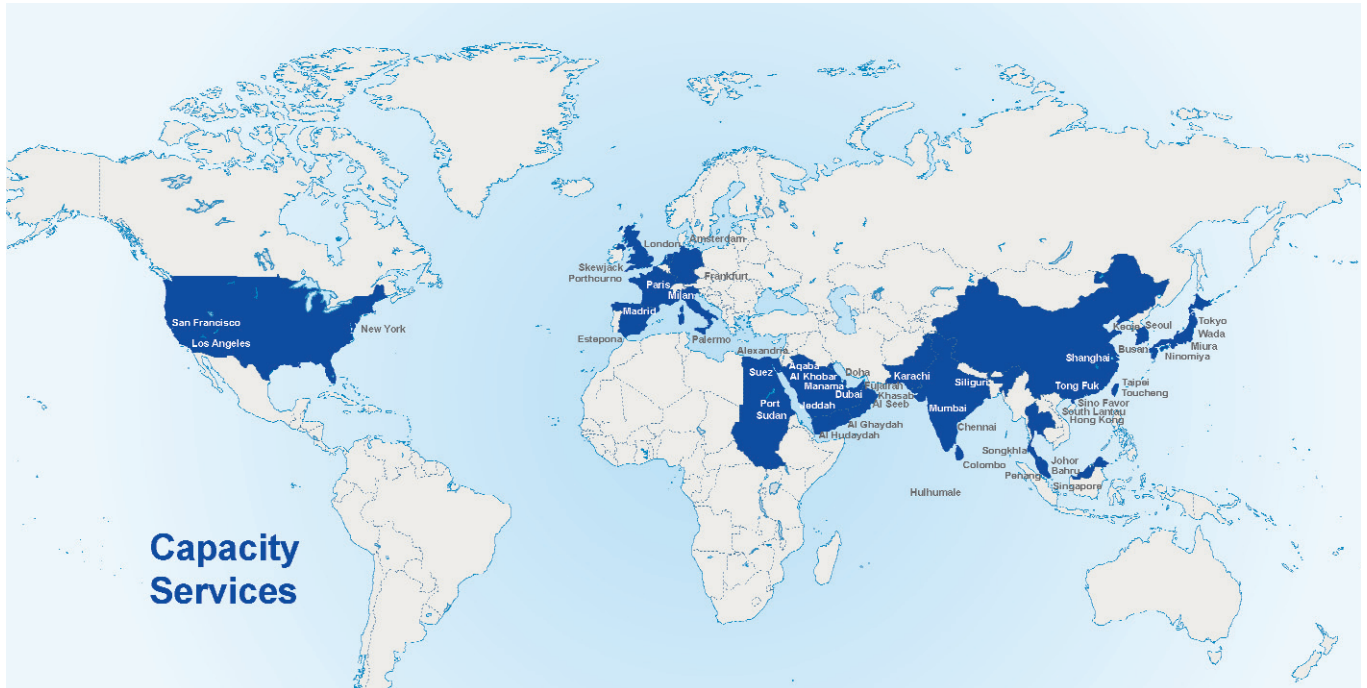
- 'Full circuits' are provided by default between all liberalised markets, plus several regulated countries within which Reliance Globalcom has implemented a city-based virtual Point of Presence (VPoP).
- 'Half circuits' are available to regulated markets. With half circuits, customers still receives a full, end-to-end managed circuit delivered over the Reliance Globalcom global network. They must however contract for one half of the circuit with Reliance Globalcom, and for the other matching half with a licensed operator at the regulated B-end. Reliance Globalcom provides guidance through this process, which is a common practice in regulated markets, and facilitates discussions with the telecom operator at the far-end to ensure that customers get the service they need.

## Value and Benefits

- Extended global reach into major traditional business centres as well as regulated and emerging markets
- Seamless integration with far-end telecom providers to ensure prompt delivery of the end-to-end service
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery and service availability
- Flexible contract terms to serve specific customer needs, varying from three months up to a long-term Right of Use. ROU provides the maximum possible price discount
- Customer support - 24 x 7 skilled technical support



#### Coverage



**Capacity Services**

#### Features

- Delivery over an advanced, global fibre optic transmission backbone
- Unprotected Point-to-point, full or half channel circuit connectivity to landing stations and PoPs throughout Asia, India, Europe, the Middle East and USA
- Access from 1.5 Mbps up to 10 Gbps
- Transport based upon SDH transmission technology, capable of transporting SONET signals
- Support for a range of standard electrical (G.703) and optical (G.957) interfaces and physical connector types
- Ubiquitous transport for all telecommunications traffic types and needs, including voice, data, video and Internet
- Standard channelised delivery. Concatenated delivery at 155 Mbps, 622 Mbps, 2.5 Gbps and 10 Gbps may be possible on some routes

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